

PERFORMANCE REPORT

Swinton & Pendlebury Neighbourhood

April - September 2019



Enhancing the lives of people in Salford

Performance Report Swinton & Pendlebury Neighbourhood April – September 2019

Key highlights include:

- Memberships are at an all-time high at Swinton & Pendlebury Leisure Centre
- Over 90 fitness classes are delivered at the centre on a weekly basis
- Over 700 swimmers per week take advantage of swimming lessons
- Hit the Rig sessions in the fitness suite are exceeding expectations and are proving very popular with users, additional sessions have been added to the programme and are performing well
- Spinning classes for parents have been introduced allowing parents to bring their babies and toddlers to the classes
- The fitness suite has recently been re-painted and preventative work undertaken to protect the walls in the free weight area
- Swinton High School continue to make use of the sports hall during the day and are the biggest daytime customers at the centre
- 3 new members of staff have joined the team at Swinton & Pendlebury Leisure Centre
- In partnership with The Reader organisation, a new group began at Swinton Library which encourages groups to read aloud
- A Health Improvement Coffee/Wellbeing morning, aimed at men is now running at Swinton Library
- Digital You drop-in sessions continue at Swinton library offering IT support to customers
- Structured IT courses have been particularly well attended during this period providing digital training to people who lack confidence.
- Sporting Memories reminiscence sessions continue to attract new and returning participants at Swinton library

Case Study

A partially sighted member attends the centre 2-3 times per week with her guide dog Tanzy, whilst the member partakes in class and fitness suite sessions Tanzy waits patiently in the reception area.

SCL operate a guide and assisted dog policy which has been received positively by blind and partially sighted members across all of our facilities. Without this facility many blind and partially sighted members would not be able to make use of the facilities.

Clifton Country Park

The café has just celebrated its first year of operation. Although the recent summer months were not as warm as last year the café experienced a good summer. Weekends and school holiday periods brought in lots of visitors.

Partnership working with the Ranger Service has led to an increase in the number of park visitors.

Customer Feedback:

“The swimming lessons for my children have been very positive, Helen and her team have helped so much and my children are far more confident in the water.”

“My daughters teacher is very good and makes her feel at ease during her lesson.”

“The Hit The Rig sessions are great, the instructors Kyle, Rob and Ian make you feel welcome and also make you work hard, I have recommended the classes to friends and family members.”

“The early morning spinning sessions in the fitness suite are great, the instructor Garry is always very positive and makes the classes fun and enjoyable.”

“The fast track system is great as I no longer have to wait to get into the classes that I have already booked online, I just swipe in and get straight through to the classes.”

Forthcoming events and activities

- Halloween themed pool parties
- Beauty and the Beast pantomime
- Maintenance work to be carried out in the wet side shower area's - December 2019

For more information please see:

<http://www.salfordcommunityleisure.co.uk>