

PERFORMANCE REPORT

**Worsley, Boothstown,
Little Hulton & Walkden**

April - September 2019



Enhancing the lives of people in Salford

Performance Report Worsley/Boothstown, Little Hulton & Walkden April – September 2019

Key highlights include:

- Worsley Leisure Centre has seen the membership grow to the highest in the city with over 2,500 active members
- Customer feedback on the new dry side development at Worsley continues to be very positive
- The additional studio space at Worsley has seen an increase in room bookings
- The Active Lifestyles programme at Worsley has been expanded with a range of additional classes
- Additional dance and gymnastic classes have been introduced into the programme due to demand
- The parents and child classes fitness classes have proved very popular with parents of new born and very young children
- The learn to swim programme continues to be the most comprehensive in the city with over 1,300 swimmers registered each week
- The sauna and steam area have been upgraded with a new modern sauna providing more space, new showers, additional drainage and newly tiled walls
- The school swimming programme continues to teach 25 schools each week
- The additional car parking spaces provided at the NHS clinic next to Worsley Leisure Centre continues to receive positive feedback from users
- Parr Fold Park Café has seen an indifferent summer season mainly due to the very unpredictable weather. The café continues to be well received by the local residents and park users
- The Summer Reading Challenge in libraries was held over the Summer holidays to encourage children to continue to read during the school holidays. 2,232 children took part and 36,906 children's books were borrowed
- Digital You sessions aimed at helping to people get online took place in the libraries
- To mark the 200th anniversary of the Peterloo Massacre, historian Dr Alison Morgan presented a successful talk at Walkden Library
- Fortnightly reading sessions take place at Bourke Gardens, reading to the elderly – linked to the Reading Agency, Reading Friends project
- Knit and Natter groups take place at Walkden and Little Hulton libraries linked to the Reading Agency, Reading Friends project
- A 'Golden Oldies' film club takes place at Little Hulton library linked to the Reading Agency, Reading Friends project
- Drop in business events took place at Walkden library aimed at those wanting to start up a business

Worsley Leisure Centre – Case Study

A member of the public at Worsley Leisure Centre recently suffered a cardiac arrest whilst using the facilities very early in the morning. Due to very swift actions of the team on duty the gentleman was successfully revived and his heart was re-started using the on site de-fib. The actions of the staff were highly commendable and their training played a big part in the outcome of this incident.

The gentleman has since returned to the centre and continues to enjoy his early morning swim and steam room session albeit at a slower pace. He said *“I owe the staff everything”*.

Worsley Leisure Centre - Case Study

A regular member at Worsley sadly lost his wife several years ago. He is the first member through the doors on most days and finds solace in his gym sessions and regular conversations with Linda, the early morning receptionist.

He has commented that without the centre he would very easily become socially isolated and would rarely leave his home throughout the week.

Worsley is a fine example of how the facilities appeal to all members of the community whatever their age.

Walkden Library

Walkden children’s library moved downstairs within Walkden Gateway. The new and improved library aims to be more user friendly for families with all facilities on one floor. Feedback from customers has been extremely positive. One customer reported,

“This is great, I can pick my own books whilst my children choose theirs!”



Customer Feedback:

“The new sauna facilities look great and the extra space in the sauna box gives users more space and we don’t feel as cramped as before.”

“The staff at Worsley are a real credit to Salford Community Leisure, the reception staff are always very welcoming and friendly.”

“The increase in the class sizes has made it so much easier to book into classes which wasn’t easy to do previously, the larger studio has given members more space to make use off during a class workout.”

“The additional car parking at the NHS clinic is welcomed as the car park can be very busy in the evenings making it difficult to find a space.”

Forthcoming events and activities:

- Additional swimming lessons to be introduced to the programme
- Work still progressing with NHS Salford in relation to proposed warm water sessions
- Further gym based classes to be introduced in Jan 2020
- Events at Christmas in libraries, please check the website for more details.

For more information please see:

<http://www.salfordcommunityleisure.co.uk>