



## Performance Report Worsley/Boothstown, Little Hulton & Walkden April – September 2018

### Key highlights include:

- The building works at Worsley Leisure Centre are progressing well, the main structure is now built and the contractors are starting to make headway on the internal works
- The additional studio space at Worsley Leisure Centre will allow the Active Lifestyles team to increase their class programme. The team currently deliver over 15 classes per week to users with a number of medical conditions ranging from poor mobility to COPD
- The Swim Tag Bands have proven very popular with users at Worsley Leisure Centre. The bands provide swimmers with data on distance covered, stroke technique, speed etc
- The learn to swim programme at Worsley Leisure Centre continues to be the most comprehensive in the city with over 1,400 children and young people learning to swim each week
- Successful Mischief Makers Summer Reading Challenge took place in the libraries
- 3D pen workshop delivered at Little Hulton Library
- Summer holiday activities delivered across the neighbourhood
- 'We're going on a bear hunt' session and teddy bears picnic in Peel Park
- Start of a children's 'Film club' at Little Hulton Library



### **Case Study – Leisure Centre Member**

A member who suffered a stroke several years ago makes use of Worsley Leisure Centre 3 days per week. The member has not only seen the physical benefit of staying active but has also seen the social benefits of using the centre as she has made a number of new friends and is a firm favourite with the staff who assist her in and out of the swimming pool during her visits.

### **Case Study – Leisure Centre Member**

A partially sighted member attends Worsley Leisure Centre 2 - 3 times per week. She is accompanied by her guide dog Cresta who patiently waits behind the reception area while she works out. Without a place for her guide dog to sit and wait the lady would not be able to attend the centre and would not be able to get the physical and social benefits that she gets from attending.

### **Case Study - Parr Fold Park Café**

Parr Fold Park café has had a really successful summer as a result of the prolonged warm weather. Feedback on the café has been very positive with many users commenting that it is a welcome addition to the park and makes coming to the park far more attractive to families.

### **Spotlight – Digital Skills**

Phil Carey the Community Librarian has been leading the ‘Digital You’ and ‘Tech Thursday’ sessions. He has been helping library customers to use their digital devices including mobile phones and laptops. Through step by step, one-to-one sessions, attendees have learnt skills they were struggling with before. As a result of these sessions, one lady aged 93, has started to do her shopping online, a lady booked a hotel online for the first time, a man has been helped to look for work online, and another man was helped to transfer photos from his phone onto the computer.

### **Spotlight - Reducing Isolation**

One of the Community Librarians has been visiting Bourke Gardens Care Home twice a month to read short stories and poems to the residents. Some of the residents are not able to read due to sight problems or dementia, so the sessions allow them to enjoy books and words in a different way. The session has encouraged some residents to come out of their rooms and mix with other people, and has helped to break down loneliness and isolation.

### **Spotlight - Job Club**

The job club at Little Hulton Library has grown in numbers since starting last year. Staff from the local job centre now help at the sessions, sharing their knowledge and expertise with job hunting and CV writing, and more recently, supporting people with their applications for Universal Credit. Help comes in the form of 1:1 sessions, or someone showing a group of people a particular website, or tips for how to write a CV. A number of people who have attended the sessions have successfully found a job. All the library computers are used for the sessions, as well as customers using their mobile phones, tablets or laptops.

**Customer Feedback:**

*“Denise is a great swimming teacher, she makes my children feel so much at ease and they have responded positively to what she says”*

*“Thank you so much for helping me use the internet and pay my bills online. I had no idea how to do it before and I was getting really frustrated not being able to find the information I needed”*

**Forthcoming events and activities:**

- Opening of the extended health and fitness facilities at Worsley Leisure Centre
- Hug in a Mug group to start meeting in the coffee shop at Worsley Leisure Centre
- Regular Story Rhymetime sessions
- Regular Reading Groups
- Film club at Little Hulton Library
- Little Hulton Job club every Tuesday morning

**For more information please see:**

<http://www.salfordcommunityleisure.co.uk>